

Help keep you and your family safe with the COVIDSafe app

The Government is asking everyone to use the COVIDSafe app.

- [download the Australian Government COVIDSafe app](#)

Why should I use the COVIDSafe app?

If you are in contact with someone (such as sitting on the bus next to a person you don't know) who has coronavirus, this app makes it easier for the doctor to tell you if you need to have a test for coronavirus.

If you have the app and catch coronavirus, the doctor can contact other people you may have spoken to, such as when you have been at the shops.

Having the app will help stop the spread of coronavirus and save lives.

The app also tells you what the Government is doing about coronavirus, such as when they are going to let playgrounds or cinemas open.

How does the COVIDSafe app work?

It shares your code with the phones of other people you have spoken to or been close to who also have the app.

If you have spoken to, stood or sat next to a person who has coronavirus, the code from your phone will be sent to the hospital.

Your code is then matched to your phone number and can then be used by some doctors or nurses to let you know if you need to have a test to see if you have coronavirus, or they may ask you to go and see your GP.

The codes are only kept for 21 days and are then deleted.

Do I have to use the COVIDSafe app?

No, you don't have to get the COVIDSafe app, however, the Government is asking for your help to stop coronavirus from spreading by downloading the app.

Will the Government or other people be able to find out stuff about me?

When you get the COVIDSafe app you will be asked for your name, phone number, postcode and your age (you don't have to tell them your birthday).

The app will never track your location – so the Government or other people won't know where you have been or what you were doing.

Your name, phone number, postcode and age cannot be shared with anyone other than a few doctors and nurses who are working to stop coronavirus from spreading, and they are not allowed to tell anyone else.

Laws have been put in place to keep all our information safe and to stop people from sharing it.

When a person is called to say they may have coronavirus, they will not be told who they caught coronavirus from or any of their details (phone number, postcode or age).

Reference

Australian Government Department of Health (2020). [COVIDSafe app](#)