



One Stop Hubs: where services come together

Addendum 03 – Information Session Summary – Mirrabooka – Community Sector Providers

Session Date: 31 October 2019

Registration of Interest Number: ROIDOC201926608

Date of Issue: 20 November 2019

Key insights:

- There are existing collaborative initiatives already occurring in the Mirrabooka community.
- We need to change attitudes towards violence, which means also putting resources into prevention as much as it is about intervention.
- We can (and should try to) avoid waitlists.
- How might we strengthen support to go to women rather than the emphasis on supporting women to find support?
- Cultural safety and security is important to everyone; however, people vary in their understanding, in their opinion of 'what' or 'how much' is required, and/or what it is to them.
- Should we create tailored entry points led by culturally and linguistically diverse (CaLD) and Aboriginal providers?
- Is there a benefit in identifying services and agencies linked to the Hub network?

Key reflections for the co-design process:

- We need a strong client voice in the co-design.
- We need to hear from a diversity of voices, particularly young Aboriginal men, emerging Aboriginal leaders, CaLD women, young people and possibly children.
- The parameters and boundaries of the co-design need to be defined.
- We need to be creative and work within the time constraints.
- The procurement process will be informed by the co-design process.