Annual Plan 2019-20

We will support individuals and families to lead their best life

1. Develop a new service delivery framework for Communities
   Policy and Service Design

2. Deliver an integrated staff view of information about the people we serve through One Database
   Corporate Operations

3. Develop a child wellbeing strategy for Western Australia
   Policy and Service Design

4. Develop a four-year pipeline of services that we will commission, including opportunities for co-design
   Commissioning and Sector Engagement

5. Launch an integrated service hub and sitelock in Fitzroy Crossing
   Service Delivery

6. Contribute to and embed the McGowan Government’s Our Priorities targets across Communities
   Strategy and Transformation

7. Coordinate the implementation of responses to the Royal Commission into Institutional Responses to Child Sexual Abuse
   Policy and Service Design

8. Support the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability
   Policy and Service Design

9. Continue to implement Target 120
   Strategy and Transformation

10. Continue to implement the Early Years Initiative
    Strategy and Transformation

11. Continue to implement the Earlier Intervention Family Support strategy
    Service Delivery

12. Continue reforms to the system for out-of-home care of children
    Commissioning and Sector Engagement

13. Implement the McGowan Government’s election commitments for the prevention of family and domestic violence
    Commissioning and Sector Engagement

14. Develop a 10-year strategy to reduce family and domestic violence
    Policy and Service Design

15. Continue to coordinate the implementation of the West Pilbara Plan
    Strategy and Transformation

16. Contribute to the delivery of the McGowan Government’s response to reports into Aboriginal youth suicide
    Strategy and Transformation

17. Finalise action plans for at-risk youth and for volunteering
    Policy and Service Design

18. Develop a 10-year housing strategy, including reforms to the social housing system
    Policy and Service Design

19. Finalise strategies for veterans, for gender equality and for youth, and to reduce homelessness and reduce elder abuse
    Policy and Service Design

20. Complete a functional review of Communities’ disability services
    Policy and Service Design

21. Train, support and empower staff to appropriately share corporate and client information
    Corporate Operations

22. Establish a regional plan for each service delivery location, including local engagement mechanisms
    Service Delivery

23. Develop and implement a framework to enable more local decision-making
    Policy and Service Design

24. Continue to implement the capability program for District Leadership Groups
    Strategy and Transformation

25. Implement localized cultural competency improvement initiatives across Communities
    Corporate Operations

26. Implement the Local Communities Coordination prototype
    Strategy and Transformation

27. Develop the State Disability Plan
    Policy and Service Design

28. Transition people into the National Disability Insurance Agency-administered National Disability Insurance Scheme
    Disability Services

29. Implement a targeted housing stimulus via temporary changes to Keystart mortgage criteria
    Commercial Operations

30. Continue to implement the North-West Aboriginal Housing Fund, including new proposals via our Expression of Interest
    Strategy and Transformation

31. Deliver the remote Aboriginal community strategy and support related Commonwealth Government negotiations
    Strategy and Transformation

32. Finalise the implementation plan for the town-based reserves policy and continue related projects
    Strategy and Transformation

33. Implement a new model for Aboriginal Community Connectors
    Strategy and Transformation

34. Implement the Thrive program to support our tenants
    Service Delivery

35. Develop a whole-of-agency strategy for Aboriginal Community Controlled Organisations
    Strategy and Transformation

36. Implement new geographic boundaries for service delivery
    Service Delivery

37. Implement a locally-tailored service delivery approach in each region
    Service Delivery

38. Support each District Leadership Group to develop an annual plan
    Service Delivery

39. Implement a framework to develop leaders throughout our agency
    Strategy and Transformation

40. Implement a culture action plan and findings from the agency capability review
    Strategy and Transformation

41. Implement our 2019-20 component of the METRONET Social and Affordable Housing and Jobs Package
    Commercial Operations

42. Deliver key infill and urban renewal projects as part of the Affordable Housing Action Plan
    Commercial Operations

43. Create and implement a workforce development plan
    Corporate Operations

44. Deliver information technology integrations in core corporate systems
    Corporate Operations

45. Support public sector reform including the Public Sector Leadership Council and Supporting Communities Forum
    Strategy and Transformation

46. Implement Communities’ strategic and operational policy framework
    Policy and Service Design

47. Finalise Communities’ outcomes framework to measure the population-level outcomes that we seek to deliver
    Strategy and Transformation

48. Prepare and launch Communities’ new Reconciliation Action Plan
    Strategy and Transformation

49. Continue to deliver on our targets for purchasing goods and services from Aboriginal entities
    Commissioning and Sector Engagement

50. Promote our recruitment of local and Aboriginal people, particularly outside Perth
    Corporate Operations

51. Build leadership capacity in service delivery in metropolitan and country areas
    Service Delivery

52. Relocate Communities’ head office to new premises in Fremantle
    Corporate Operations

53. Update and implement the Strategic Office and Accommodation Plan to deliver more staff co-location
    Corporate Operations

54. Update our Strategic Asset Plan
    Corporate Operations

55. Embed an integrated emergency management response across Communities
    Service Delivery

56. Enhance Communities’ risk management system to better manage our response to oversight agency recommendations
    Office of the Director General

57. Develop a procurement policy framework and a contract management framework
    Commissioning and Sector Engagement

58. Enhance our corporate governance and performance monitoring framework
    Corporate Operations

59. Enhance Communities’ funding and business model to support our financial viability and sustainability
    Corporate Operations

60. Implement better sharing of contract funding details across Communities and with our partners
    Commissioning and Sector Engagement