



Government of Western Australia
Department for Child Protection
and Family Support

Exit and Transition Planning Workshop 2

Steve Glew
Executive Director
Service Standards and Contracting

Clara Kirika
Director
Service Standards and Contracting

28th November
2016

TODAY

Welcome – Acknowledgement of Country

Purpose of the workshop

Context Setting – Reform Overview

The Exit and Transition Guide

The Exit and Transition Template

Morning tea 10:30

Documentation and information

Transitioning Carers

Next steps

Completion of the Exit and Transition Guide

Development of the Establishment Guide

Lunch 12.30

WHY OUT-OF-HOME CARE REFORM?

Objectives of the out-of-home care reform

- Better life outcomes for all children in out-of-home care.
- Early certainty and permanency for children in out-of-home care.
- A more financially sustainable system.

CURRENT CARE ARRANGEMENTS WITH THE COMMUNITY SERVICES SECTOR – 2016/17

Care arrangement type	**Number of care arrangements	Type of funding
General foster care	450	Recurrent block funding
Cottage care	65	Recurrent block funding
Family group home	160	Recurrent block funding
Specialised fostering program	110	Individualised funding
Disability placement program	80	Individualised funding
Transitional high needs	20	Individualised funding
ARYA	6	Recurrent block funding

** Approximate figures

PURPOSE OF THE NAT

- ✓ Consistently identify and assess the complex and changing needs of children in care across the dimensions of well being
- ✓ Track needs and outcomes over time
- ✓ Support improved matches of children's needs with suitably skilled carers
- ✓ Apply resourcing model to apportion resources to children based on their individual needs

Out of Home Care Reform – Stakeholder Engagement and Procurement Calendar

4/11/2016

Tender No.	Est. Service Agreement start date	Services	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec						
			2016												2017												2018											
Community Sector Briefing			19 July 2016																																			
Aboriginal Community Controlled Briefing			19 September 2016																																			
Phase 1																																						
		Advisory Services																																				
1	1 Jul 17	Child Advocacy and Support																																				
		Parent Advocacy and Support	★ ● → ● ■ ▲																																			
		Carer Advocacy and Support																																				
Phase 2																																						
2	1 Jan 18	After Care Support																																				
		After Care Support	★ ● → ● ■ ▲																																			
		Placement Services																																				
3	1 Jan 18	Temporary Care House																																				
		Group Foster Care	★ ● ▲																																			
		Community Foster Care	→ ● ■ ▲																																			
4	1 Jan 18	Complex Community Care																																				
		Complex Community Care																																				
Transition and Exit Planning (Placement Services only)			↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔ ↔																																			
Phase 3																																						
5	Mid 2018	Reunification																																				
		Parent and Baby Support Service	★ ● ↔ ↔ ↔ ↔ ↔ ↔ ↔																																			
		Family Care Support																																				
6	Mid 2018	Family Care Connections																																				
		Family Care Support	▲ ↔ ↔ ↔ ↔ ↔ ↔ → ● ■ ▲																																			
		Transitioning to Adulthood																																				
7	Mid 2018	Group Living Transitional Support	● ▲																																			
		Transition to Adulthood Support	→ ● ■ ▲																																			

Stakeholder Engagement Process	
INFORM: sharing information about a piece of work. No feedback is sought	★
CONSULT: seeking responses from people about aspects of a piece of work	●
ENGAGE: engaging people in more detailed feedback around a piece of work	▲
CO-DESIGN: collaboratively designing and undertaking a piece of work	↔

Procurement Process	
Advertise/Issue Request	➔
Tender Closes	●
Evaluation Panel Meeting	■
Contract Award	▲

Transition and Exit Planning	
Undertaking of Service Reviews	☆
Property planning and transition (site visits etc)	▢
Co-design of Placement Stability	↔
Co-design of Establishment Phase	◇

THE EXIT AND TRANSITION GUIDE

- Focus on:
 - Facilitating the exit and transition of children and carers
 - Maintaining the best interest of the child
 - Ensuring continuity and quality of service for young people in care
 - Co designing a consistent approach across the sector
 - Ensuring legal and contractual obligations are met
 - To be used as a guide in future projects.

THE DRAFT TEMPLATE

ROLES AND RESPONSIBILITIES

Joint – Department and agency

Agency specific

Department Specific

STRUCTURE

Matters for consideration

Key elements

What specific actions

Who is responsible for ensuring actions are undertaken

Time frames

Desired outcomes - in line with agreed principles and the focus of the Reform

ACTIVITY

Questions to consider

- What else needs to be included in the guide?
- What other key elements need to be included in the template ?
- What needs to be considered for agencies and the Department to effectively use the guide?

DOCUMENTATION AND INFORMATION EXCHANGE

- Focus on:
 - Child's records are up to date
 - Maintaining the child's history
 - Ensuring this consideration is included in planning
 - All relevant information is transferred.
 - Requirements of agency records being kept.

Document & Information

- Service Providers should refer to Better Care, Better Services Standard 7 – Accountability & Governance in particular
- Personal Information - If the information is not contained in a Commonwealth record and is not required by or under Australian law/court order the entity must take reasonable steps to destroy or de-identify information
- Organisational Records – The Service Provider must keep records for at least 7 years after expiry date of Service Agreement

ACTIVITY

Questions to consider

- What else needs to be considered or captured in the guide?
- What difficulties are there for agencies in transitioning or receiving documentation or information?
- How do we plan for the difficult issues/risks?

TRANSFER OF CARERS

Work in progress

Principles

Minimal disruption to children and carers

Continuity of care arrangement for the child

Consultation:

Existing process and procedures

Communication strategy including timing of communication

Tools to support transfer

TRANSFER OF CARERS

Some thinking so far:

- Any carers that transition across agencies or to and from the Department will require an abridged assessment to be completed against the carer competencies
- The abridged assessment will be sent to the cross sector foster care panel to endorsed/not endorse recommendation
- Do we need exemptions for this during the transition phase – ie prior to January 2018?

ACTIVITY

Questions to consider

- What is the messaging to carers and how should this be done - by who?
- How will agencies work with the carers/staff if service is ceasing?
- What do agencies need to do or like to receive when transitioning carers - including to and from the Department?

NEXT STEPS

- Establish a small working group to further develop the Exit and Transition Guide.
 - Nomination by email to clara.kirika@cpfs.wa.gov.au by Friday 2nd December 2016
- Moving Forward:
 - Start working on the development of an Establishment Guide to inform, and support the establishment of services in late 2017 with a view of these being operational by 1 January 2018.

Keeping informed

Forward questions to StrategyandReform@cpfs.wa.gov.au

You are encouraged to visit the website regularly to ensure you have the most up-to-date information.

www.childprotection.wa.gov.au